







Ottawa Conference & Event Centre, 200 Coventry Rd. Ottawa

JOIN US for a one day conference with experts from various law firms, management companies, and service areas in the condo industry. Timely and relevant issues geared towards Board Members and Condominium Managers will be discussed. Take part in workshops and interactive discussion panels.



PROGRAM AT A GLANCE			
8:30 a.m.	Registration		
9:00 a.m.	Welcoming Remarks		
9:20 a.m.	Preparing Your Notice of Meeting (Workshop)	Ballroom	
	Leveraging Tech in Condos	Breakout 1	
	I've Been Faking It All This Time - An In-depth Look at a Building and Its Systems	Breakout 2	
10:25 a.m.	Break with Exhibitors		
10:50 a.m.	Managing Conflict - One Size Does Not Fit All (Mock Mediation)	Ballroom	
	CAO - Review	Breakout 1	
	Let's Have a Party – Nurturing an Engaged Condominium Community	Breakout 2	
12:00 a.m.	Lunch with Exhibitors		
1:00 p.m.	Useful Strategies for Dealing with Difficult People	Ballroom	
	Help! I Live in a Condominium - Grab Bag of Building Operations and Maintenance Missteps and Tips	Breakout 1	
	Collections 101	Breakout 2	
2:00 p.m.	Break with Exhibitors		
2:30 p.m.	Legal Panel	Ballroom	
3:45 p.m.	Closing Remarks	Ballroom	

Cost \$75 + HST (includes grab bag, handouts, lunch and sessions)

Registration Information: Name(s):				
Please indicate whether you are a ☐ Manager ☐ Director ☐ Home Owner				
Company:				
Address:				
Telephone:Email:				
Payment Information**:				
□ VISA □ Mastercard □ Cheque (payable to CC	CI-EO)			
Credit card payments will appear on statements as CCI-EO				
Cardholder name (please print):				
Card number:	Expiry Date:	Security Code:		
Signature:				
**HST 12382 0417 RT001				

CCI-EO/ACMO would like to continue to communicate with you regarding future events/seminars. Please indicate below if you would like us to retain your contact information on file (mailing address, email address) to share details with you which pertain to future events/seminars. To ensure compliance with the Canada antispam law (effective July 1, 2014), you must confirm whether you would like to receive electronic communications from CCI-EO/ACMO.

- YES I would like to receive electronic notifications from CCI-EO/ACMO
- NO I would not like to receive electronic notifications from CCI-EO/ACMO

^{**}Payment must accompany registration.

^{**}If you have dietary or religious requirements, please let us know 72 hours in advance.