CCI Eastern Ontario Chapter

WARNING

DO NOT FEED THE LAWYERS

Managing conflict *before* it escalates

PC Cooking School Room, Superstore, 190 Richmond Road, Ottawa, ON.

CCI-EO Special Event

Only 35 spaces available for our new and interactive course:

- Includes spiral bound course materials

The *Condominium Act* and the Courts describe a condominium's obligations concerning enforcement, mediation and arbitration. But how does this really play out? How do we deal with difficult people? How do we have those difficult discussions? What is appropriate for community based disputes? Most importantly, what can we do towards both managing conflict and strengthening our community?

Condominium residents, directors, owners and industry professionals will gain insights and learn strategies for embracing and executing proactive approaches that recognize and foster the "community". Best practices will be shared and condominium dispute resolution experts available to discuss common issues and techniques for finding sustainable resolution. Participants will be encouraged to "think outside the box" in terms of finding, and sharing, ideas and solutions in managing community based conflict.

Speakers:

- Marc Bhalla, Mediator & Arbitrator – Elia Associates PC
- Christy Allen – Davidson Houle Allen LLP
- Colm Brannigan – Mediation & Arbitration Services

Registration

Name:

Condo Corporation:

Address:

City: Province:

Postal Code:

Phone Number:

Email:

Early-bird.....	**$75.00**
After June 7th.....	**$95.00**
Non-Member.....	**$275.00**

HST #89966 RT0006

13% HST $_____

TOTAL $_____

Cheque: $_____

Credit Card ☐ ☐

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Please write cheques to:
Canadian Condominium Institute – Eastern Ontario

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