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**W**ith Spring AGM's behind us and the heat of summer just setting in, it may seem odd to start talking about the Fall already. However, as our condo industry knows, in the world of condominiums, we must constantly adapt to today and plan for tomorrow!

While I am not wishing away the summer – in fact I hope to savour every ray of sunshine I can... I am putting a fall bug in everyone's ear as we have a lot of exciting things planned for the last few months of 2022. These include our Annual General Meeting (virtual), and several fantastic webinars, but most exciting is the return of our in-person Conference, Trade Show & Director's Course (with some virtual options for the Director's Course). We are very much looking forward to seeing everyone, whether live or online!

Your Board of Directors has missed its connection with its members, and we are all excited for the opportunity to have more in-person events. As you'll

read later in this newsletter, we recently hosted our first in-person event in just over 2 years and it was a great success!

Notwithstanding our enthusiasm for in-person activities, we certainly do recognize that some of our members continue to feel safest in a virtual setting. Accordingly, the CCI-EO Board is committed to striking a reasonable balance between in-person and virtual events so we can continue to offer great education and networking for our members.

We also continue to try and expand our volunteer base. If you've ever thought about volunteering at one of our events yet weren't sure how, send any of your Board members, or our administrator, a quick email and they'd be happy to connect you with the next steps.

“ On a final note, I want to highlight this particular issue, as it raises matters which are of key importance in the condominium industry at this time. This issue focuses on the role of condominium managers in the industry, providing perspective on the multitude of roles a manager must play each and every day, the unique challenges of managing both a work and home environment, the increased demands on manager's time (resulting both from the pandemic and regulatory changes) and the growing importance of working together as a community in order to improve all aspects of condominium ownership and living, and avoid “manager burnout” (which we see happening at all levels of management).”

I urge you to read these articles through the lens of your manager, and consider how we can support them as partners and professionals in your daily condo life, and recognizing that this profession requires education, training and licensing, all geared toward trying to problem solve everything and anything that can happen in the condo microcosm of society!

We hope you enjoy this issue and we look forward to your feedback that we can share with the managers throughout eastern Ontario.

Sincerely,  
 Nancy Houle, President, Canadian Condominium Institute Eastern Ontario

# CCI Eastern Ontario Chapter

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